



2nd QUARTER SERVICE REPORT
April 1st – June 30th, 2010

Prepared for: **The Town of Frederick**

**FREDERICK-FIRESTONE
FIRE PROTECTION DISTRICT**



Office of the Fire Chief

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July 12, 2010

Derek Todd, Town Administrator
Town of Frederick
401 Locust Street
Frederick, CO 80530

Mr. Todd,

In compliance with the District's Inter-Governmental Agreement (IGA) with the Town of Frederick, enclosed is the quarterly service report of our performance during the 2nd quarter of 2010. The report contains four categories; response times, training hours, code enforcement activities, and customer feedback items.

The response time section contains two reports; total average response time and explanations for response times over seven minutes. The average response time required by the IGA is 5.5 minutes 80% of the time. The District responded to a total of 331 incidents between April 1, and June 30, 2010 with an average total response time of 4.81 minutes in excess of 80% of the time. The District took longer than seven minutes to respond to 20 incidents. The summary of responses over seven minutes can be found on the "Incident Response Time Overages" report. Please note it is District policy not to respond emergent to routine incidents such as blood draws, agency assist calls, or other non-emergency and non life threatening situations. For a specific explanation of all overages please see the report.

The training report is divided into two sections; fire training hours and emergency medical training hours. All training conducted by the District is taught according to State of Colorado Division of Fire Safety standards which in turn encompass International Fire Services Accreditation Congress (IFSAC) and National Fire Protection Association (NFPA) standards. All medical training is approved by the District's Medical Director to meet or exceed Denver Metropolitan Medical Care Protocols. For the 2nd quarter of 2010, District employees and reserves participated in 520 hours of medical training and 3,254 hours of fire and rescue training.

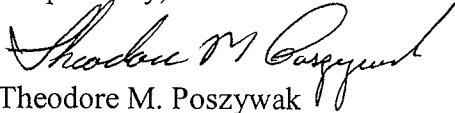
The Fire Prevention Division completed 103 fire safety inspections, 12 plan reviews, and 4 acceptance tests in the Town of Frederick during the 2nd quarter of 2010. Additionally, 6 Certificates of Occupancy were issued including; Rocky Mountain Veterinary & Dermatology, Tenant Finish, 3762 Imperial St. Unit C, Central Weld County Water Chlorine Booster Station, AirLife/Air Methods new 4000 Gallon JET-A Fuel Tank at FFFPD Station 2, Frederick Recreation Area - Phase 1C, and Hauck Preserve Residential Project. Six fire safety articles were published in the local newspapers.

The final section contains community feedback measures. The District randomly mails out comment cards to citizens and businesses we respond to, both for emergencies and routine activities. The respondents are asked to rate the District's performance on a scale of 1-10; one

being the lowest satisfaction rating and ten being the highest. The report contains a summary of the cards mailed out, return rate and overall performance rating. During the 2nd quarter, the District mailed-out 130 emergency response cards and received a rating of 9 or higher on 95% of the cards returned. Additionally, the District mailed-out 111 response cards to businesses receiving an inspection during the 2nd quarter. Of the cards returned, 97% had a rating of 8 or higher. In total, the rate of return of all feedback cards was 32%.

Please review the enclosed material at your convenience. If you have any questions or should you need any additional information, please feel free to contact me. As always, if we can do anything to improve the quality of services we provide the Town, please do not hesitate to let me know.

Respectfully,

A handwritten signature in cursive script, appearing to read "Theodore M. Poszywak".

Theodore M. Poszywak
Fire Chief

SECTION 1

RESPONSE TIME SUMMARIES

TOTAL AVERAGE RESPONSE TIME

**FREDERICK-FIRESTONE
FIRE PROTECTION DISTRICT**



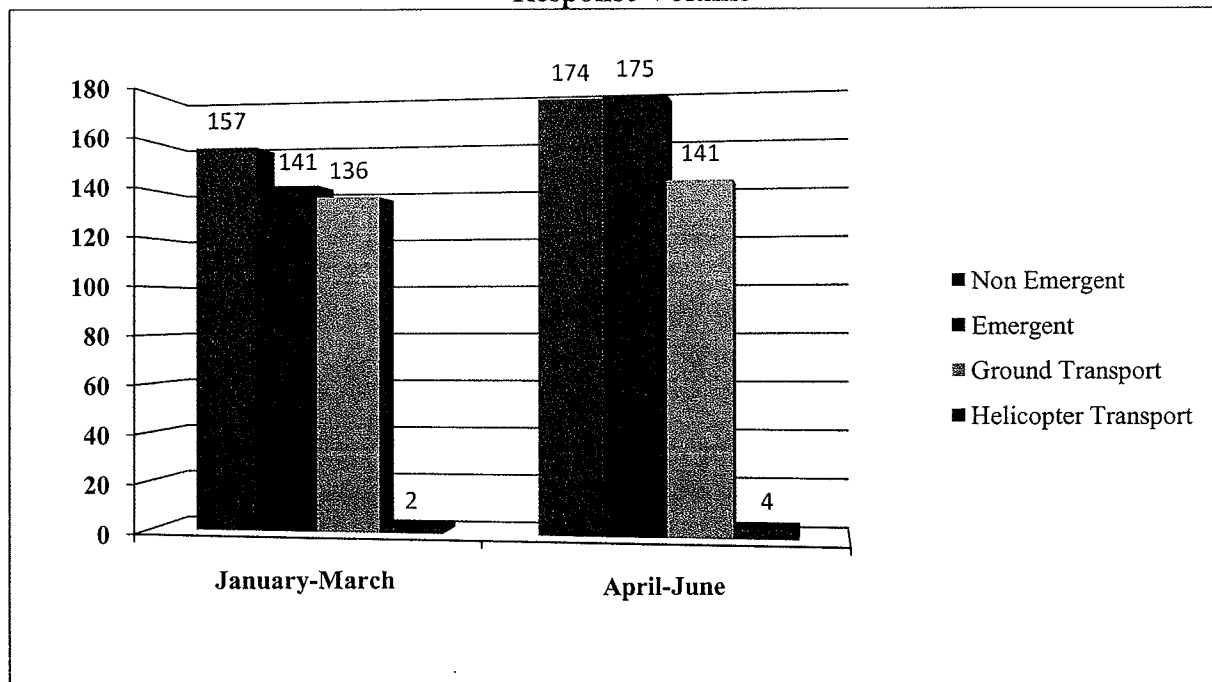
Operations Division
Office: (303) 833-2742
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**RESPONSE SUMMARY
April 1st – June 30th 2010**

2010

Total incidents:	331
Total number of non-emergent response calls:	174
Total number of emergent response calls:	175
Total number of ambulance transports:	141
Total number of helicopter transports:	4
Average response time for emergent response calls:	4.81 min

Response Volume



RESPONSE TIME OVERAGES

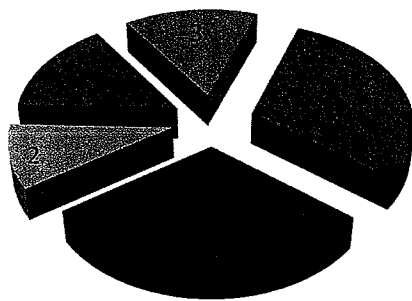
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RESPONSE OVERAGES
April 1st – June 30th 2010

INCIDENT #	DATE	ALARM TIME	ARRIVAL TIME	RESPONSE MIN	EXPLANATION
10-0300	4/1/2010	16:02	16:09	7	PRIMARY RESPONSE UNIT IN TRAINING
10-0333	4/11/2010	10:30	10:38	8	PRIMARY RESPONSE UNIT IN TRAINING
10-0345	4/15/2010	7:37	7:45	8	ACCESS TO INCIDENT ON I-25
10-0358	4/18/2010	15:30	15:37	7	TRAFFIC CONDITIONS
10-0378	4/23/2010	11:29	11:37	7	ACCESS TO INCIDENT ON I-25
10-0388	4/27/2010	14:44	14:53	8	PRIMARY RESPONSE UNIT IN TRAINING
10-0438	5/11/2010	22:13	22:22	9	ACCESS TO INCIDENT ON I-25
10-0448	5/14/2010	4:32	4:39	7	WEATHER/ROAD CONDITIONS
10-0473	5/21/2010	16:48	16:59	11	ACCESS TO INCIDENT ON I-25
10-0499	5/26/2010	15:46	15:54	8	ACCESS TO INCIDENT ON I-25
10-0529	6/4/2010	14:57	15:06	8	PRIMARY RESPONSE UNIT IN TRAINING
10-0538	6/9/2010	21:11	21:19	8	DISPATCH TIME STAMP ERROR
10-0562	6/14/2010	20:52	21:01	8	EDGE OF RESPONSE AREA
10-0567	6/16/2010	12:46	12:53	7	EDGE OF RESPONSE AREA
10-0577	6/19/2010	9:44	9:52	8	ACCESS TO INCIDENT ON I-25
10-0579	6/19/2010	12:48	12:55	7	PRIMARY RESPONSE UNIT IN TRAINING
10-0598	6/25/2010	9:53	10:02	9	PRIMARY RESPONSE UNIT IN TRAINING
10-0602	6/25/2010	19:51	19:59	8	DISPATCH TIME STAMP ERROR
10-0606	6/26/2010	17:32	17:40	8	EDGE OF RESPONSE AREA
10-0627	6/30/2010	15:34	15:43	9	CAD/ADDRESS ERROR



- Unit in Training
- Accessibility
- Weather / Road Conditions
- Location
- CAD / Dispatch Error

April-June Overages

SECTION 2

TRAINING SUMMARY



TRAINING SUMMARY
April 1st – June 30th 2010

Total Fire Training Hours April - June: 3,254

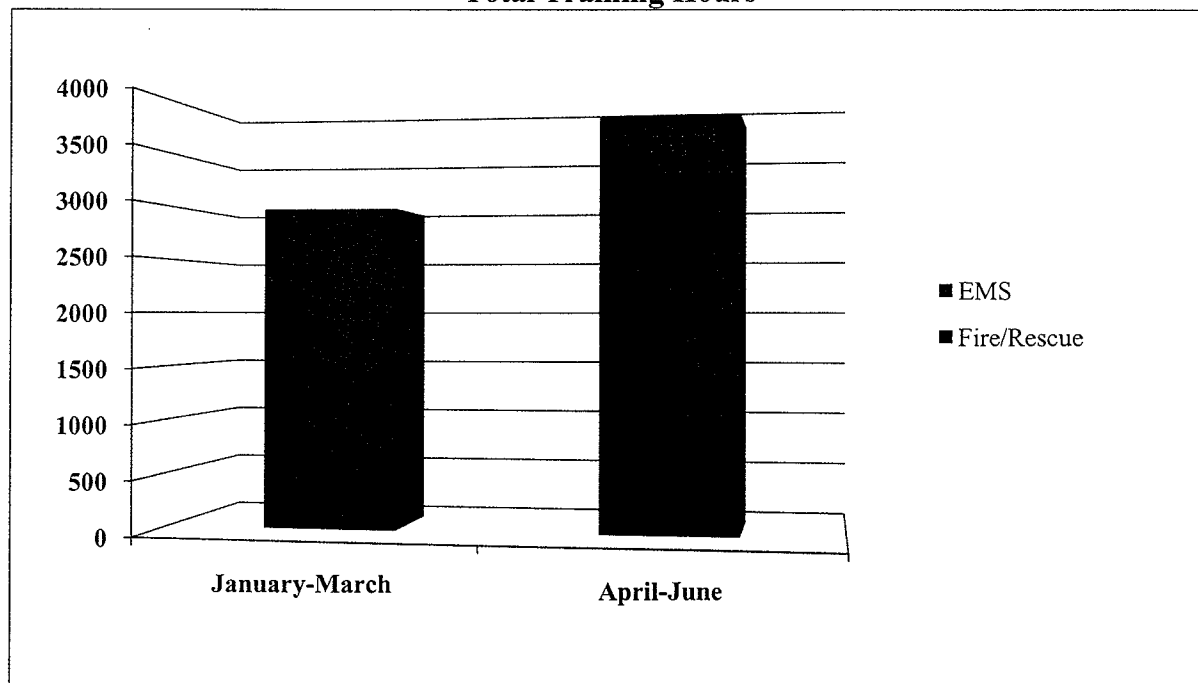
Total EMS Training Hours April - June: 520

Training Highlights:

- Division Chief Zimmerman, Division Chief Puccetti, and Firefighter Simpson attended an Initial Response to Suicide Bombing Attacks class hosted by Longmont Fire
- Engineer Whitehead attended the AirLife 911 EMS Conference
- Fire Chief Poszywak, Battalion Chief Reasoner, and Firefighter Bastiaans attended an 8 hour Pipeline Emergency class
- Quarterly Special Operations training was conducted on Trench Rescue for all members including mutual aid training with the Platteville-Gilcrest Fire Protection District
- Firefighter Williamson attended a 4 hour class on extrication and hybrid vehicles hosted by West Metro Fire Rescue
- A quarterly drill was conducted on vehicle extrication
- Training Lieutenant Klug attended the Fire Department Instructors Conference (FDIC) in Indianapolis
- Paramedics Sager, Sutton, Dirstine, and Cox attended an 8 hour Paramedic Preceptor class
- Crews completed rope rescue training and participated in a rope rescue drill.
- Crews completed Swiftwater Rescue Awareness training.
- Firefighter/Paramedic Ron Dever and Firefighter Nathan Bastiaans attended an 8 hour Wildland RT-130 refresher class.
- Firefighters Mark Tafoya and Jeremy Futrell completed a 24 hour Wildland S130/190 course.
- Firefighters Matt Zaffree and Jason Burandt attended a 40 hour Special Operations Technician Academy covering trench rescue and collapse/shoring procedures.
- Engineer Lee Loveridge attended a 16 hour NFA course on Fire Service Leadership.
- The Officer Corp participated in Incident Command for Special Operations training.
- The District's HazMat Technicians attended the Southwest Weld HazMat Training Group's quarterly training hosted by the Fort Lupton Fire Protection District.
- All staff completed the annual "Legal and Ethical" training on May 25, 2010.
- Division Chief Zimmerman and Paramedic Sager attended a 16 hour Pre-hospital Trauma Life Support training course
- Division Chief Zimmerman attended a three hour PIO training hosted by FOX 31 News

- Mutual aid training was conducted with the Fort Lupton Fire Protection District
- The Chief staff participated in a three hour ICS tabletop training at Coal Ridge Middle School
- Firefighter Bastiaans attended a 24 hour WMD Hazardous Materials Technician training class in Anniston, AL
- Lieutenant Klug and Division Chief Zimmerman attended a three hour NFPA 1584 Rehabilitation and Medical Monitoring for Incidents class hosted by the Fort Lupton Fire Protection District
- Firefighter Futrell and Firefighter Holliman completed a 24 hour Swiftwater Rescue class hosted by Golden Fire Rescue
- Three HazMat Technicians participated in the Northern Colorado HazMat Drill held in Greeley
- All crews completed their semi-annual live fire training held at Fort Lupton's Training Facility
- Battalion Chief Reasoner, Division Chief Zimmerman, and Division Chief Puccetti attended an 8 hour Forensic Digital Fire Scene Photography Class hosted by Loveland Fire Rescue
- All crews completed an Engine Company Operations class instructed by Lt. Jason Goodale of Loveland Fire Rescue.

Total Training Hours



SECTION 3

FIRE PREVENTION SUMMARY



FIRE PREVENTION SUMMARY
April 1st – June 30th 2010

Fire Safety Inspections Completed

Town of Frederick - Life Safety Inspections – 103 inspections

Certificate of Occupancy Approved

Town of Frederick - Rocky Mountain Veterinary & Dermatology

Tenant Finish, 3762 Imperial St. Unit C

Central Weld County Water Chlorine Booster Station

AirLife/Air Methods new 4000 Gallon JET-A Fuel Tank at FFFPD Station 2

Frederick Recreation Area - Phase 1C

Hauck Preserve Residential Project

Plan Reviews Completed

Town of Frederick – FFFPD Station 2 – Approved the new 4000 gallon fuel tank for AirLife/Air Methods

Transwest Trucking & Trailer – Completed the review and approval for the new 1000 gallon propane tank and dispensing system for refilling

Sandstone Ridge Estates Accessory Storage Site – Completed the plan review of the submitted documents. A comment letter was sent back to the Frederick Planning Department with additional requests for the project.

Tri-State G&T – Plan review was completed on the building and site plan

New Frederick High School - Plan review was completed on the building and site plan

St. Dimitrie Church – The final plan review and approval was completed on the construction plans for the building and fire alarm. The fire permit was issued for the construction of the building.

Frederick Village Market Place- The final review was completed for this project. The project was approved as submitted.

WJMG Building – Completed the review and approval of the submitted drawings for the project. The fire permit was issued for the construction of the building

Ramey Environmental Compliance – Completed the review and approval for the Tenant Finish Project. The fire permit was issued for the construction

Irwin II Building - Completed the review and approval of the submitted drawings for the project. The fire permit was issued for the construction of the building

Tri-State Northern Colorado Maintenance Building – Completed the review and final approval of the submitted drawings for the new fire alarm and fire sprinkler systems. The fire permits were issued for the new installations

Frederick Episcopal Church – Completed the review of the request for Subdivision Amendment. There were no issues found with this request. The Referral Request was returned to the Frederick Planning Department

Special Inspections and Acceptance Testing

Town of Frederick -	Rocky Mountain Veterinary & Dermatology, Inc -Completed the final inspection for the Certificate of Occupancy
	Fire Hydrant Flow Testing – Fire hydrant testing was completed for the new St. Vrain Valley Senior High School in Frederick.
	Fire Hydrant testing for Tri-State G&T and new Frederick High School
	Cambium Learning Center – Inspection for public tent

Fire Investigations

Town of Frederick -	Commercial – 0
	Residential - 0

Total fire loss – \$0

Junior Firesetter Program

Town of Frederick - 2- Juvenile Males

Community Outreach Programs

Town of Frederick Monthly blood pressure checks were completed at the Carbon Valley Recreation Center for all the Carbon Valley Seniors.

Crews attended elementary school Field Days at Frederick, Legacy, and Carbon Valley Academy Schools.

Honor Flight – This program is for WWII veterans to attend the WWII Memorial in Washington DC. Several local fire agencies, law enforcement agencies and the National Guard set up along the west side of I-25 to salute the WWII veteran's en-route to Washington D.C.

The 2nd FFFPD Community Safety Day for 2010 was held at Station 1. The theme for the event was Water Safety, Severe Weather and Bike Safety with the Frederick Police Department

Monthly Safety Articles

April 2010 - Safety Articles were:

- Home Safety for Wildland areas
- Home Appliance Safety

May 2010 – Safety Articles were:

- Severe Weather, 2-part article
- Driver's Training for Teenagers

June 2010 - Safety Articles were:

- Water Safety Tips for Summer
- Fireworks Safety for the Community

SECTION 4

FEEDBACK SUMMARY

**FREDERICK-FIRESTONE
FIRE PROTECTION DISTRICT**



Administration
Office: (303) 833-2742
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CUSTOMER EVALUATION SUMMARY
April 1st– June 30th 2010

	<u>Emergency Incidents</u>	<u>Inspection Activities</u>
CARDS MAILED:	130	111
CARDS RECEIVED:	40	37
PERCENTAGE OF RETURN:	30.8%	33.3%

<u>RATINGS OF CARDS RECEIVED:</u>	<u>Emergency Incidents</u>	<u>Inspection Activities</u>
Rating of 10	77.5%	62.2%
Rating of 9	17.5%	29.7%
Rating of 8	0%	5.4%
Rating of 6	2.5%	0%
Rating of 1	2.5%	0%
Not rated	0%	2.7%

(Rating Scale: 10 = Excellent / 1 = Poor)